Communication Arts



March/April 1998 Eight Dollars

Managing Editor reality and fiction and personal and impersonal. Anne Telford 160 **Technology Resources Associate Editor** Sue Garibaldi Books, tools, resources and educational opportunities. Associate Designer 166 **Technology Reviews** Mark Eastman Pat Soberanis puts SoftPress's Freeway 1.01 through **Production Manager** its paces. Scott Perry Production Ron Niewald Technology Director **Design Issues** Jeff Stafford DK Holland begins a discussion on the impact of brands Interactive Media on society. Designer 42 **Freelance** Bonnie Smetts Maria Piscopo advises how to get paid for your work. Interactive Media Developer 46 Advertising Gary Wium Tom Monahan demystifies concept, maybe. Information Systems 50 Legal Affairs Manager Michael Hoyt The ethical landscape, part two of a two-part series on ethics in the electronic age by Don Brunsten. Web Administrator Nancy Hagemann 172 MacWorld General Manager Kathleen Maher reports on Steve Jobs's keynote at Advertising/Circulation MacWorld, in San Francisco. Michael Krigel 178 Opinion/Commentary Advertising/Circulation Educator Jason Ohler on why art needs to become Gloria Rosario a foundation for literacy in a world of multimedia. Administrative Assistants Nina Kitching Tiffany Thayer Subscriptions Priscilla Brooks **Editor's Column** Kris Johnson 14 **Contributors** Camille Leekins Controller 16 Letters to the Editor Ronald Auger, CPA 182 **Book Reviews** Assistant to the

Julie Prendiville Roux profiles Culver City, California-based

Wendy Richmond discusses the continuum between

Technology Feature

Pittard Sullivan.

Design Technology

156

192

199

204

206

Communication Arts (ISSN 0010-3519) is published eight times a year, January/February March/April May/June July (Illustration Annual) August (Photography Annual) September/October (includes Interactive Design Annual CD-ROM)

Directory

November (Design Annual) December (Advertising Annual) by Coyne & Blanchard, Inc. 410 Sherman Avenue, Palo Alto, California 94306

Materials, Available Literature

Clubs, Conferences, Seminars

Design and Advertising Call for Entries

Volume 40, Number 1 Copyright 1998 by Coyne & Blanchard, Inc.

Periodicals postage paid at Palo Alto, California and additional offices. Standard Rate U.S. Postage Paid San Bernardino, California Permit No. 448

1 year U.S. subscription price: \$53

POSTMASTER: Send address changes to Communication Arts P.O. Box 10300 Palo Alto, California 94303 All pieces reproduced in this issue are under prior copyright by the creators or by contractual arrangements with their clients. Nothing shown may be reproduced in any form without obtaining the permission of the creators and any other person or company who may have copyright ownership.

Editor and Designer Patrick Coyne Executive Editor

Consulting Editor and Designer

Stephanie Steyer-Coyne

Jean A. Coyne



Controller

Wil Talton

Founder Richard Covne

David Galuppo

Traffic Manager

The 4 Rs:

Why Art Needs to Become a Foundation for Literacy in a World of Multimedia

By Jason Ohler

bout ten years ago I had an experience that changed me irrevocably. I was teaching a class for K-12 teachers about using telecommunications in the classroom. After I described the expectations for the final project for the course, a student raised her hand and asked, "May I submit a video instead of a paper?" What followed in reality lasted only a few seconds. But in my mind an indeterminably long confusion unfolded as old thinking and new paradigms chafed against each other like psychic tectonic plates. I couldn't just dismiss the student's request. After all, as director of one of the most rapidly evolving disciplines at my university—educational technology—I was making a living teaching others how to incorporate the swiftly moving information age into their lives and classrooms. "Sure," I finally squeaked. It was a half-hearted attempt to convince myself that she had a good idea. In fact I was just stalling as I tried to figure out what that moment meant.

I would eventually understand that the moment marked the beginning of my realization that a new world was upon us in which the written word, whether on screen or on paper, was no longer the primary way to present information or facilitate communication. This student was unique at the time because she was one of the few who had access to expensive, sophisticated video equipment. But now, with relatively inexpensive, easy-to-use multimedia-authoring technology becoming available in many U.S. schools, students combine words, pictures, sound, and movies in unified presentations. Because of the emergence of multimedia technology we are being forced to expand one of the cornerstones of our academic culture. The 3 Rs are becoming the 4 Rs: Reading, 'Rithmetic, and aRt.

Multimedia technology is commonly understood to be all that cool "stuff" used to create the desktop equivalent of glitzy television. But it is much more than that. Multimedia technology is assistive technology for those who might consider themselves "artistically challenged." In much the same way that the world of writing prior to word processing had been limited to those who came to feel at home with the often laborious mechanics of penmanship or typing, the artistic world had been reserved for those who spent countless hours learning how to draw, paint, play musical instruments, and manipulate media. We became a two-tiered culture: those who created art and those who appreciated what others created.

Then along comes multimedia. Want to draw a straight line? Make orchestra sounds? Create a movie? Write a rap song? The tools of multimedia can make all this possible. Those who gave up trying their hand at creating art because of the work involved finally get a chance to express themselves in ways they had only dreamt about. Artists used to working with traditional media have whole new palettes of tools with which to work.

Nowhere has the popularity of multimedia grown as much as on the World Wide Web. The Web offers many contributions to paradigm evolution for which it is often noted. It allows the creation of distributed learning communities. It facilitates associative learning through the use of hypermedia. And it provides the first truly interactive form of mass media in which almost anyone can become a publisher. Yet its most significant contribution goes largely unnoticed: it requires students to communicate as designers and artists. The citizens of the Web, who number in the many millions, employ the multimedia presentation as their Esperanto. The effect is to spread the language of multimedia throughout the international networked world. In retrospect, it seems inevitable that World Wide Web users would move away from language-dependent text and towards more universal languages like pictures to facilitate communication.

With the growing popularity of multimedia comes a proportional increase in the need for workers who are skilled in the language of multimedia. Thanks to our struggle to use multimedia effectively, the language of art is taking center stage.

There are three major components of this language. The first is an understanding of the "grammar" of æsthetic presentation, loosely referred to as "design"; a grasp of the skills needed to manipulate media in meaningful ways; and the ability to use these skills to express a vision in terms others can appreciate. The three components are fully integrated within the domain of art, a field that, unfortunately, is currently considered outside the scope of an essential education. For years, art has generally been viewed as a skill only for the hobbyist and the hopelessly romantic to be cultivated only after mastering Reading, 'Riting, and 'Rithmetic.

The age we live in has changed this forever. The rapidly growing domain of employment in which presentation, media, entertainment, and education converge, now embraces the Arts out of necessity. Each of the 500 inevitable channels of video, the millions of incipient CD-ROMS, DVDS, and World

Wide Web home pages, as well as the new media we can't even conceive of, will be a cooperative effort involving musicians, videographers, graphic designers, script writers, choreographers, creative consultants, and hundreds of other positions commonly associated with the Arts. In an equation: Art=Jobs.

During the inevitable transition period from text to multimedia, teachers will experience a loss of control. They will not be able to guide and evaluate student multimedia projects nearly as effectively as the text-based projects they are used to. I see art teachers working across the curriculum with other teachers and students, teaching them the language and skills of art. The "writing across the curriculum" movement of the past decade will be followed by a similar movement in which art is infused across the curriculum. There will be a long transition as the text-based culture that dominates educational structures retires and makes way for one based on multimedia. But in time, students and teachers will be expected to communicate with a number of media in much the same way that they are currently expected to be able to read and write effectively, regardless of their field of study.

At present the most pressing need is for graphic literacy: using pictures to communicate and present information. There are two primary reasons for this. First, the creation of graphics has been within our grasp longer than other non-text media and is, therefore, more commonplace. After all, expanding mass literacy to include graphics was the meta-message of the Macintosh revolution. And second, the transmission of graphics typically requires less memory, bandwidth, and other technological support than sound and video, which is why graphics and text currently dominate the Web.

But once video, sound, music, and animation are better understood in terms of their ability to communicate ideas and information effectively, and the technology that supports them becomes cheaper, more pervasive and less specialist-oriented, art literacy will embrace all of these media and more. New media are certain to evolve, including holography, virtual reality, and others that we cannot presently discern, and promise to assume positions of pedagogical importance. Regardless of forms, they will be folded into a multimedia context and learning the language of art will be essential for those who seek to use them effectively.

What will happen to the written word? As art and design begin to challenge the primacy of text which has dominated our culture since Gutenberg, we should not fear that we will lose text. Instead, we will rediscover it. We will emerge from the current Age of Presentation with a better understanding of when text offers us the best vehicle for communication, the ultimate goal in using any medium.

Is all this a "good" thing? In trying to make sense of a world

that is changing at an unprecedented rate, we need to remind ourselves that print only seems conservative because we have had half a millennium to get used to it. True, books seem to be a stabilizing cultural force. They offer inexpensive, readily accessible sources of information that don't break down or need 110 volts to work. But they have also created caste systems of literates and illiterates, wreaked havoc on indigenous, non-text-based cultures, and in general caused considerable social upheaval.

Similarly, multimedia technology and the new literacies offer us much, but for a price. Even though multimedia tools are relatively cheap they are still presently expensive enough to be out of the reach of the information underclass that already exists, further separating the empowered and the disenfranchised. Also, using these tools demands new, technical skills that will perhaps blur the lines between commercial and fine art more than we would like. And while we routinely expect our students to develop an argument with text to convince the reader of a particular viewpoint, when they do so with multimedia it looks suspiciously like advertising.

While many respond to the coming Age of Art with excitement when I talk about the 4Rs, it is precisely the power of multimedia to overwhelm our senses and manipulate our emotions that worries discriminating consumers. Already sensitive to an entertainment industry that values special effects and battle scenes over dialogue and thematic substance, they want to know: Will using multimedia take the place of learning an artistic craft? Never. Will the general public come to accept technical dexterity in lieu of artistic vision? Perhaps. But, as the saying goes, while you can fool some of the people some of the time, you can't fool all the people all the time. While multimedia can act as assistive technology, it can not take the place of vision, talent or skill, whether developed or inherited. However one views multimedia, this new age of technologically driven communication makes clear the need for a critical analysis of the relationship between people, technology, and ethics in new and urgent ways. But these are the concerns of the cognoscente. Back in the real world, parents dominate the discussion of education in simple terms. They stick with the very understandable bottom line that I have heard them espouse since I entered education over a decade ago: I want my kid to be able to get a good job. As education works to become more responsive to preparing students for the world of work, we must keep in mind that one of the true growth areas in the future will be the Arts. The literate, knowledgeable person will be expected to be well versed in the 4 Rs. If we are to be proactive and give our kids the skills they need, then art and design should become staples of K-12 literacy. ■

Reprinted with the permission of *Tecnos Quarterly*. ©1998 Jason Ohler.